












BUSINESS SOLUTION

Advanced eServices

Real-time specialty therapy initiation solutions simplify the process of getting patients on therapy.

AssistRx built our proprietary Advanced eServices because we understand how automated, digital solutions help reduce therapy delays, enable patient adherence and provide visibility into the patient journey from prescription through therapy access. Our Advanced eServices empower healthcare providers (HCPs), patient support providers, patients and caregivers with real-time solutions that accelerate patient onboarding and ensure timely access to crucial support services. AssistRx Advanced eServices are modular solutions that can be integrated into CRMs, branded engagement websites, life sciences organizations’ brand websites, and our advanced therapy initiation platform, iAssist.

Advanced eService	Description	Value to HCP offices
 eConsent	Digital capture of patient consent obtained in the office, or through email, text, brand website or HIPAAConsent.com.	The electronic capture of patient consent improves speed to therapy and ensures patient access to life sciences organization-sponsored patient support programs. This solution can capture consent at the point of care or virtually at the patient's convenience to immediately enroll patients into patient support programs and avoid therapy initiation delays.
 ePrescribe	Surescripts-certified platform supports electronic prescribing with structured prescriptions.	ePrescribe facilitates structured prescriptions including dose, quantity, refills, SIG and supportive therapies, while automating therapy prescriptions with real-time connection to Surescripts' network of 77,000 pharmacies. This speeds access to therapy while streamlining office workload.
 eEnrollment	Digital library of product-specific enrollment forms with pre-populated information.	This automated tool ensures patients receive timely access to crucial services that support adherence. With a robust digital library of product-specific enrollment forms, HCPs experience a simplified process through field validation and pre-populated patient, prescriber and specialty pharmacy information. This tool also reduces risk for missing, incomplete or illegible information.
eCoverage Solutions		
 Advanced Benefit Verification (ABV)	Real-time identification and verification of a patient's comprehensive pharmacy benefit coverage information.	Using five patient identifiers (first name, last name, date of birth, gender, zip code), ABV pulls comprehensive pharmacy benefit details in seconds. Direct connectivity to payers/PBMs powers real-time delivery of payer/PBM name and type; BIN; PCN; member and group IDs; plan type and channel (e.g., commercial, government); effective and term dates; deductible amounts, patient OOP amounts, access restrictions (PA/step edit required) and coverage alerts.
 eMedical Benefit Verification (eMedBV)	Real-time identification and verification of a patient's comprehensive medical benefit coverage information.	Using the same five patient identifiers as ABV, as well as provider NPI, and payer and member IDs, eMedBV pulls comprehensive, J-code specific medical benefit details in seconds. Direct connectivity to payers facilitates delivery of accurate, real-time coverage information. Returns include payer/plan name and type, member ID, group ID, relationship, effective and termination dates, and family/individual deductible and OOP year to date, per year and remaining. This improves transparency, informed decision making and primary adherence.
 Patient Coverage Check	Real-time identification and verification of patient-facing pharmacy benefit coverage information. *Not included in iAssist or any other HCP only-facing solution.	This digital solution empowers patients to view patient-facing coverage information to facilitate price transparency and informed decision making. Using the same five patient identifiers as ABV, as well as prescriber NPI, Patient Coverage Check pulls pharmacy benefit details in seconds. Direct connectivity to payers/PBMs and other data sources powers real-time delivery of payer/PBM name; plan type and channel (e.g., commercial, government); BIN; PCN; member ID; group ID; coverage status; drug tier status; PA required (Y/N); step therapy required (Y/N); and effective and termination dates.

Advanced eService	Description	Value to HCP offices
 Advanced Prior Authorization (APA)	Intuitive, automated process for submitting PA requests and receiving decisions in near real time—improving processing time from days to minutes.	Covering more than 80% of payer-covered lives, APA pulls the appropriate PA form based on the product and patient's plan and pre-populates entered patient and HCP data. Only relevant questions and response options are presented, and fields include validation. APA also facilitates electronic submission of supporting documentation and notes. Payer/PBM decisions include pending, approved, denied or more information requested.
 Financial Assistance Access	Immediate access to financial assistance program availability, eligibility screening and enrollment.	This digital solution reduces paperwork, enables informed decision making and speeds patient access to therapy with affordability through life sciences organization-sponsored financial assistance programs. Patients, caregivers, HCPs, specialty pharmacies and patient solutions team members may screen and enroll eligible patients into financial assistance programs in real time through a single, automated workflow.
 Patient Services Access	Proactively and digitally access additional patient support services through a single, automated workflow.	This Advanced eService empowers HCPs to facilitate timely access and enhanced patient experiences by enrolling patients in support services such as injection training at the point of prescription. With automation and real-time data, this tool reduces the back-and-forth and increases speed to therapy.
 Pharmacy & Specialty Pharmacy Selection	Immediate electronic prescribing to 77,000+ pharmacies through the Surescripts network. *iAssist only	Connected to more than 77,000 pharmacies through the Surescripts pharmacy network, this solution allows HCPs to rapidly ePrescribe to the specialty pharmacy of the HCP or patient choice—with specialty pharmacy integrations to facilitate patient status visibility and tracking.
 Status Messaging	Facilitates up-to-date, actionable patient status information from any source connected to AssistRx. *iAssist only	This tool enables office staff to set follow-up reminders, assign tasks and input updates on assigned tasks—all in one place. This drives informed patient management, improved efficiency and better patient and HCP experiences.

3.7M
patient touchpoints
annually

100K+
registered
HCP users

140K+
connected
pharmacies

20K+
product- and patient
plan-specific PA forms



Informed access. Improved outcomes.

AssistRx has engineered the perfect blend of tech + talent to provide an advanced therapy initiation and patient support solution to improve patient uptake, visibility and outcomes. Our solution integrates technology and therapy expertise to advance patient therapy in a more efficient and effective manner—delivering informed touchpoints that simplify a complex system to enable better results for today's patients.



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